

Padnell Infant School

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Dear Parents & Carers,

ONLINE PAYMENT UPDATE FOR USERS OF WINDOWS XP & VISTA

We have been advised by Tucasi, our online payment provider, that users of Windows XP or Vista will no longer be able to use the Tucasi Online Payments System from 30th April 2018 onwards. This is to ensure that all payments through WorldPay continue to be processed securely.

Windows XP and Vista users will still be able to access Tucasi SCO, view the content and perform tasks in the normal way, but will be unable to make payments; users will receive an error message and their payment will fail to process. Unfortunately, users of these operating systems will have to upgrade their system in order to make online payments, although you will still be able to logon using mobile devices and tablets. We actively encourage you to make online payments.

The change is being enforced by the PCI DDS (Payment Card Industry Data Security Standard). From 30th June 2018, any website accepting card payments will no longer allow Windows XP or Vista to use their site. WorldPay is implementing the change from 30th April 2018.

We apologise for any inconvenience caused by the new security standard, however this is out of our control.

Yours sincerely

Mrs Mandy Grayson
Headteacher

Our Padnell promise to be a: **G**iving citizen
Resilient learner
Original thinker
Wise worker

